

Returned Material Report (RMR)

Returns that are not warranty or repair related must use Return Material Authorization (RMA). Do not use RMR form for these purposes.

Units received with chemicals or substances on them will require a Safety Data Sheet (SDS) of that chemical or substance before Avery Weigh-Tronix handling.

Avery Weigh-Tronix

DILLON®

Attn: Repair Department

1000 Armstrong Drive

Fairmont, MN 56031, USA

Telephone: 507-238-4461 / 800-533-0456

E-mail: rmr@awtx-itw.com

Date / /
 Month Day Year

Account number

Contact Avery Weigh-Tronix for expedited fees and estimated completion date.

Purchase Order/Reference #	
Report Entered By:	Phone:
Bill to/Company:	Ship To/Customer:
Name	Name
Address	Address
City, State, Zip	City, State, Zip
Contact name	Contact name
Phone	Phone
Email	Email

Action requested Call with estimate before proceeding with the repair Non-warranty repair / replace Parts credit Recalibration (years) Service exchange return / sales order # Warranty repair / replace	Return Ship Method (UPS or FedEx) Overnight 3 Day 2 Day Ground Other: Customer Pickup or LTL Account Number #
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List each item being returned. Use additional forms, if sending in more than three items.	
1. Model/Description	Serial #
Qty. Return Reason	
2. Model/Description	Serial #
Qty. Return Reason	
3. Model/Description	Serial #
Qty. Return Reason	

Additional instructions:

METHOD OF PAYMENT - <i>If not an Authorized Distributor, payment must be by credit card. Payment is due immediately upon service completion. After 15 days (30 days if international) a storage fee of \$100 per month will apply. If payment is not received within 90 days the equipment will be considered abandoned and disposed.</i>	
Please provide the responsible parties contact information for payment.	
Contact Name	Phone Number
Email Address	
Check this box if you are tax exempt. If tax exempt, please include a copy of your tax exempt certificate.	